## **TERMS & POLICIES FOR PINE GROVE LODGE**

**ALL CABINS ARE NON-SMOKING, NO EXCEPTIONS!** If you smoke outside, you need to pick up after yourself.

**<u>DEPOSITS</u>**: There is a deposit of \$375 per cabin. A reservation is not confirmed until a deposit is received and a confirmation has been sent.

**CANCELLATION:** In the event of a cancellation, deposits are refunded only if we are able to re-rent your cabin on the same time basis, with a new reservation. Until that reservation is able to be re-booked you are financially responsible for your full reservation. There is a \$50 service charge on all refunds.

**PETS:** All pets must be cleaned up after, attended to at all times, kept off beds and furniture, and kenneled in cabins. \$150/week or \$30/day per pet. We expect the pets to be well behaved and not disruptive to other guests. If excessive noise or aggression becomes a problem, you may be asked to find other arrangements for your pet.

<u>CHECK-IN/CHECK-OUT:</u> Guests may check in after 3:00pm. Please check-in at the office when you arrive. Check-out is by 9:00am. Please settle your bill the day before your departure.

**DISCOUNTS:** Senior discount 5% for 65 or older. One discount per cabin. Mid-week spring/fall special-stay 3 nights, get 4<sup>th</sup> night free. Offer valid May 13-31<sup>st</sup> and August 19-October 17<sup>th</sup>.

**GENERAL HOUSEKEEPING:** All of our cabins are housekeeping cabins, which means we expect you to keep it clean & tidy like your own house. If excessive cleaning is required on our part after your departure, you may be charged \$150 cleaning fee.

WE PROVIDE ALL BED LINENS, KITCHEN DISHES/UTENSILS, GARBAGE BAGS, COFFEE FILTERS, TOILET PAPER. YOU WILL NEED TO BRING TOWELS, TOILETRIES, SOAPS/SHAMPOO.